

PRIVACY POLICY

Maryland Transportation Authority Website Privacy Statement:

Thank you for visiting our website. This website is published and managed by the Maryland Transportation Authority. Please read the following privacy policy to understand how your personal information is collected and used.

Information Collected:

The Maryland Transportation Authority (the Authority) gathers only the information necessary to serve you. The Authority collects certain information from BayBridge.com in order to make the website more useful to visitors, inform visitors of offers, and to consider ways on how to improve the agency and our facilities.

Our websites may automatically collect and store certain information about your visit to the website. This information is not personally identifiable and includes the visitor's operating system, browser, domain name, and the specific page on our websites that a visitor may access. This information is used to improve our websites.

The Authority limits access to information collected from our websites to those staff members who require the information to carry out their business functions. Staff members are educated about practices and policies to safeguard that information, and those policies are carefully enforced. In addition, information is collected only from visitors who voluntarily provide it. Visitors may decline the use of their personally identifiable information.

The Authority has no intention of collecting personally identifiable information from children, including names, addresses, telephone numbers, or email addresses. Children are asked not to submit such information. If a child has provided the Authority with personally identifiable information, the child's parent should request the removal of the child's information from existing files.

Security:

The Authority is committed to safeguarding your privacy online. The Authority makes all reasonable efforts to accurately and securely maintain information collected from our websites. Therefore, the Authority employs applicable technologies designed to aid in the accuracy and security of collected information. Personal information is disclosed only as required by the Public Information Act or as necessary and permissible to carry out official duties. In addition, Maryland law restricts state agencies from creating personal records unless certain information is required for a specific purpose, such as the investigation of a possible violation of the law. State officials who request personal data from citizens must notify the citizens regarding the purposes for which the information is collected, the consequences to the citizen for refusing to provide the personal information, the citizen's

right to inspect and correct personal records, whether the information is available for public inspection, and whether the information is made available to other entities.

The Authority is also committed to ensuring that you can securely and confidently conduct online business with the State. Therefore, your online transactions and personal financial information is protected with appropriate security safeguards. Your personal information transmissions, including your payment information, will be encrypted by SSL technology.

In addition, third parties that support the Authority must agree to safeguard personal information in the same manner. Only third parties that require information collected from our websites in order to support the Authority are provided with such information.

The Authority does not rent, sell, or exchange information submitted to our websites, and use of such information is restricted to the Authority for marketing purposes.

Cookies:

The Authority may store some information on a visitor's computer in the form of a "cookie" or similar file. These files allow the Authority to tailor our websites to reflect the visitors listed or historical preferences. Most Internet browsers notify a visitor when a cookie or similar file is stored and allow the visitor to erase or block such files, according to the browser's instructions. In addition, the websites use "temporary cookies" to track user navigation in order to make the portal experience more useful. A temporary cookie is erased when the visitor closes the Internet browser.

Email:

If you send the Authority an email, the information may be used to respond to your inquiry. Email correspondence, like mailed correspondence, may become a public record. As a public record, your correspondence could be disclosed to other parties upon request, in accordance with Maryland's Public Information Act.

If you have provided your email address and wish to remove it from the Authority's mailing lists, please send a message to mdta@mdtransportationauthority.com and the Authority will make reasonable efforts to delete your email from existing files.

Privacy Policy Changes:

Changes to this website may necessitate changes to this privacy statement. The Authority will post notifications of changes to the privacy statement on its website in the "What's New" Section. The information contained in this privacy statement applies every Maryland Transportation Authority website. You should review the individual privacy statements at any linked site that you visit.

If you have any questions about these privacy policies, please email them to mdta@mdtransportationauthority.com. The Department of Budget and Management (DMB) website also contains additional information on information technology policies in Maryland.